

ShopBot Introduces Eyes-On Tech Support

Durham, NC (January 25, 2010) – ShopBot Tools is now shipping a Logitech webcam with every ShopBot CNC system. The webcams will serve as a component of ShopBot's new Eyes-On Technical Support System, allowing technicians to troubleshoot electronic and mechanical components and to assist with machine and accessory setup. Any ShopBot owner or operator with webcam capabilities is eligible to participate in Eyes-On Tech Support. There is no charge for this benefit.

The webcams will also become part of ShopBot's two-way remote training program, which is currently in development. Two-way training is presently being tested and will consist of live-streamed ShopBot Basic Training and two-way chat for question and answer sessions. Two-way training classes are expected to begin in spring 2010. Prices for two-way training are to be determined.

About ShopBot Tools, Inc

ShopBot Tools, based in Durham, N.C., designs and manufactures low-cost, high-value Computer Numerically Controlled (CNC) cutting machines. ShopBot was founded by CEO Ted Hall, Ph.D., a Duke University professor of neuroscience, who developed the tool while building plywood boats as a hobby. After several years of development, the company began shipping tools in 1996. With more than 6,000 ShopBots in 54 countries, ShopBot is one of the largest producers of CNC routers for woodworking and plastics in North America. The company employs 25 people in the Durham, N.C. area. For more information, please visit shopbottools.com and follow us on Twitter at twitter.com/shopbot.

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